

## THE CITY OF WINNIPEG

# REQUEST FOR PROPOSAL

RFP NO. 724-2024

PROFESSIONAL CONSULTING SERVICES FOR 2025 - 2027 SEWER CONDITION ASSESSMENT

## **TABLE OF CONTENTS**

## **PART A - BID SUBMISSION**

Form A: Bid/Proposal Form B: Prices

## **PART B - BIDDING PROCEDURES**

	Contract Title	1
	Submission Deadline	1
	Enquiries Confidentiality	1
	Addenda	2
	Proposal Submission	2
	Proposal (Section A)	2
	Fees (Section B)	3
	Experience of Proponent and Subconsultants (Section C)	4
B10.	Experience of Key Personnel Assigned to the Project (Section D)	4
	Project Understanding and Methodology (Section E)	5
	Project Schedule (Section F)	5
	Disclosure	6
	Conflict of Interest and Good Faith Qualification	6 7
	Opening of Proposals and Release of Information	8
	Irrevocable Offer	8
	Withdrawal of Offers	8
	Interviews	8
B20.	Negotiations	8
	Evaluation of Proposals	9
B22.	Award of Contract	10
PART C	- GENERAL CONDITIONS	
	General Conditions	1
C0.	General Conditions	'
PART D	- SUPPLEMENTAL CONDITIONS	
Gen	eral	
D1.	General Conditions	1
	Consulting Contract Administrator	1
	Background	1
	Scope of Services	1
	Definitions	8
	Accessible Customer Service Requirements Unfair Labour Practices	8
		3
	nissions	0
	Authority to Carry on Business Safe Work Plan	9 10
	Insurance	10
_	dule of Services	
	Commencement	11
	Critical Stages	 11
	Supply Chain Disruption Schedule Delays	11
Meas	surement and Payment	
	Invoices	12
D15.	Payment	12
Disp	ute Resolution	
	Dispute Resolution	13

The City of Winnipeg RFP No.724-2024
Template Version: RFP Consulting 2024 07 26

Table of Contents Page 2 of 2

Third Party Agreements D17. Funding and/or Contribution Agreement Obligations	14
PART E - SECURITY CLEARANCE	
E1. Security Clearance	1
APPENDIX A – SEWER INSPECTIONS	
APPENDIX B – LOCATION MAP	

#### **PART B - BIDDING PROCEDURES**

#### **B1.** CONTRACT TITLE

B1.1 PROFESSIONAL CONSULTING SERVICES FOR 2025 - 2027 SEWER CONDITION ASSESSMENT

#### **B2. SUBMISSION DEADLINE**

- B2.1 The Submission Deadline is 12:00 noon Winnipeg time, January 15, 2025.
- B2.2 The Consulting Contract Administrator or the Manager of Purchasing may extend the Submission Deadline by issuing an addendum at any time prior to the time and date specified in B2.1.

#### **B3.** ENQUIRIES

- B3.1 All enquiries shall be directed to the Consulting Contract Administrator identified in D2.
- B3.2 If the Proponent finds errors, discrepancies or omissions in the Request for Proposal, or is unsure of the meaning or intent of any provision therein, the Proponent shall promptly notify the Consulting Contract Administrator of the error, discrepancy or omission at least five (5) Business Days prior to the Submission Deadline.
- B3.3 Responses to enquiries which, in the sole judgment of the Consulting Contract Administrator, require a correction to or a clarification of the Request for Proposal will be provided by the Consulting Contract Administrator to all Proponents by issuing an addendum.
- B3.4 Responses to enquiries which, in the sole judgment of the Consulting Contract Administrator, do not require a correction to or a clarification of the Request for Proposal will be provided by the Consulting Contract Administrator only to the Proponent who made the enquiry.
- B3.5 All correspondence or contact by Proponents with the City in respect of this RFP must be directly and only with the City's Consulting Contract Administrator. Failure to restrict correspondence and contact to the Consulting Contract Administrator may result in the rejection of the Proponents Proposal Submission.
- B3.6 The Proponent shall not be entitled to rely on any response or interpretation received pursuant to B3 unless that response or interpretation is provided by the Consulting Contract Administrator in writing.
- B3.7 Any enquiries concerning submitting through MERX should be addressed to:

MERX Customer Support Phone: 1-800-964-6379 Email: merx@merx.com

#### **B4.** CONFIDENTIALITY

- B4.1 Information provided to a Proponent by the City or acquired by a Proponent by way of further enquiries or through investigation is confidential. Such information shall not be used or disclosed in any way without the prior written authorization of the Consulting Contract Administrator. The use and disclosure of the Confidential Information shall not apply to information which:
  - (a) was known to the Proponent before receipt hereof; or
  - (b) becomes publicly known other than through the Proponent; or
  - (c) is disclosed pursuant to the requirements of a governmental authority or judicial order.

B4.2 The Proponent shall not make any statement of fact or opinion regarding any aspect of the Request for Proposals to the media or any member of the public without the prior written authorization of the Consulting Contract Administrator.

#### B5. ADDENDA

- B5.1 The Consulting Contract Administrator may, at any time prior to the Submission Deadline, issue addenda correcting errors, discrepancies or omissions in the Request for Proposal, or clarifying the meaning or intent of any provision therein.
- B5.2 The Consulting Contract Administrator will issue each addendum at least two (2) Business Days prior to the Submission Deadline, or provide at least two (2) Business Days by extending the Submission Deadline.
- B5.3 Addenda will be available on the MERX website at <a href="https://www.merx.com">www.merx.com</a>.
- B5.4 The Proponent is responsible for ensuring that they have received all addenda and is advised to check the MERX website for addenda regularly and shortly before the Submission Deadline, as may be amended by addendum.
- B5.5 The Proponent shall acknowledge receipt of each addendum in Paragraph 10 of Form A: Bid/Proposal. Failure to acknowledge receipt of an addendum may render a Proposal non-responsive.
- B5.6 Notwithstanding B3, enquiries related to an Addendum may be directed to the Consulting Contract Administrator indicated in D2.

#### **B6. PROPOSAL SUBMISSION**

- B6.1 The Proposal shall consist of the following components:
  - (a) Form A: Bid/Proposal (Section A) in accordance with B7;
  - (b) Fees (Section B) in accordance with B8.
- B6.2 The Proposal should also consist of the following components:
  - (a) Experience of Proponent and Subconsultants (Section C) in accordance with B9;
  - (b) Experience of Key Personnel Assigned to the Project (Section D), in accordance with B10;
  - (c) Project Understanding and Methodology (Section E) in accordance with B11; and
  - (d) Project Schedule (Section F) in accordance with B12.
- B6.3 Further to B6.1 all components of the Proposal shall be fully completed or provided in the order indicated, and submitted by the Proponent no later than the Submission Deadline, with all required entries made clearly and completely, to constitute a responsive Proposal.
- B6.4 Further to B6.2, all components of the Proposal should be fully completed or provided in the order indicated, and submitted by the Proponent no later than the Submission Deadline, with all required entries made clearly and completely.
- B6.5 Proposal format, including number of pages, size of pages and, font, etc., will not be regulated, except that the Proposal should contain a table of contents, page numbering and should be in the Sections identified above. Proponents are encouraged to use their creativity to submit a Proposal which provides the requested information for evaluation and other information which illustrates the strength of their proposed solution.
- B6.6 The Proposal shall be submitted electronically through MERX at <a href="www.merx.com">www.merx.com</a>.
- B6.6.1 Proposals will **only** be accepted electronically through MERX.

B6.7 Proponents are advised that inclusion of terms and conditions inconsistent with the Request for

Proposal, will be evaluated in accordance with B21.1(a).

B6.8 Any cost or expense incurred by the Proponent that is associated with the preparation of the Proposal shall be borne solely by the Proponent.

#### B7. PROPOSAL (SECTION A)

- B7.1 The Proponent shall complete Form A: Bid/Proposal, making all required entries.
- B7.2 Paragraph 2 of Form A: Bid/Proposal shall be completed in accordance with the following requirements:
  - (a) if the Proponent is a sole proprietor carrying on business in their own name, their name shall be inserted;
  - (b) if the Proponent is a partnership, the full name of the partnership shall be inserted;
  - (c) if the Proponent is a corporation, the full name of the corporation shall be inserted;
  - (d) if the Proponent is carrying on business under a name other than their own, the business name and the name of every partner or corporation who is the owner of such business name shall be inserted.
- B7.2.1 If a Proposal is submitted jointly by two or more persons, each and all such persons shall identify themselves in accordance with B7.2
- B7.3 In Paragraph 3 of Form A: Bid/Proposal, the Proponent shall identify a contact person who is authorized to represent the Proponent for purposes of the Proposal.
- B7.4 Paragraph 13 of Form A: Bid/Proposal shall be signed in accordance with the following requirements:
  - (a) if the Proponent is a sole proprietor carrying on business in their own name, it shall be signed by the Proponent;
  - (b) if the Proponent is a partnership, it shall be signed by the partner or partners who have authority to sign for the partnership;
  - (c) if the Proponent is a corporation, it shall be signed by their duly authorized officer or officers;
  - (d) if the Proponent is carrying on business under a name other than their own, it shall be signed by the registered owner of the business name, or by the registered owner's authorized officials if the owner is a partnership or a corporation.
- B7.4.1 The name and official capacity of all individuals signing Form A: Bid/Proposal should be entered below such signatures.
- B7.5 If a Proposal is submitted jointly by two or more persons, the word "Proponent" shall mean each and all such persons, and the undertakings, covenants and obligations of such joint Proponents in the Proposal and the Contract, when awarded, shall be both joint and several.

#### B8. FEES (SECTION B)

- B8.1 The Proposal shall include a Fixed Fee for all disciplines and/or phases identified in D3.1 Scope of Services.
- B8.2 Adjustments to Fees will only be considered based on increases to the Scope of Services.
- B8.2.1 The City will not consider an adjustment to the Fees based on changes in the Project budget or the Final Total Construction Cost.
- B8.3 Notwithstanding C1.1(b), Fees shall include costs for out of town travel, related meals and accommodations for the duration of the Project and shall not be considered an Allowable Disbursement.

- B8.4 The Fee Proposal shall also include an allowance for Allowable Disbursements as defined in C1.1(b), but shall exclude the costs of any materials testing, soils and hazardous materials investigation during construction.
- B8.5 Notwithstanding C11.1, Fees submitted shall not include the Goods and Services Tax (GST) or Manitoba Retail Sales Tax (MRST, also known as PST), which shall be extra where applicable.
- B8.6 Payments to Non-Resident Consultants are subject to Non-Resident Withholding Tax pursuant to the Income Tax Act (Canada).
- B8.7 Fees stated shall not include any costs which may be incurred by the Consultant with respect to any applicable funding agreement obligations as outlined in D17. Any such costs shall be determined in accordance with D17.

## B9. EXPERIENCE OF PROPONENT AND SUBCONSULTANTS (SECTION C)

- B9.1 Proposals should include:
  - (a) details demonstrating the history and experience of the Proponent and Subconsultants in providing programming; sewer inspection analytical services, management of the project and contract administration services on two projects of similar complexity, scope and value.
- B9.2 For each project listed in B9.1(a), the Proponent should submit:
  - (a) description of the project;
  - (b) role of the consultant;
  - (c) project's original contracted cost and final cost;
  - (d) design and schedule (anticipated Project schedule and actual project delivery schedule,);
  - (e) project owner;
  - (f) reference information (two current names with telephone numbers and email addresses per project). References may be contacted to verify information provided.
- B9.2.1 Where applicable, information should be separated into Proponent and Subconsultant project listings.
- B9.3 The Proposal should include general firm profile information, including years in business, average volume of work, number of employees and other pertinent information for the Proponent and all Subconsultants.

#### B10. EXPERIENCE OF KEY PERSONNEL ASSIGNED TO THE PROJECT (SECTION D)

- B10.1 Describe your approach to overall team formation and coordination of team members.
- B10.1.1 Include an organizational chart for the Project.
- B10.2 Identify the following Key Personnel assigned to the Project:
  - (a) Project Manager;
  - (b) Contract Administrator;
  - (c) Resident Inspector;
  - (d) Condition Assessment Team;
- B10.3 Submit the experience and qualifications of the Key Personnel assigned to the Project. Include educational background and degrees, professional recognition, job title, years of experience in current position, years of experience in technical role and years of experience with existing

- employer. Roles of each of the Key Personnel in the Project should be identified in the organizational chart referred to in B10.1.1.
- B10.4 For each person identified in B10.2, list at least two comparable projects of similar complexity, scope and value in which they have played a primary role similar to that proposed for this Project. Provide the following:
  - (a) Description of project;
  - (b) Role of the person;
  - (c) Project Owner;
  - (d) Reference information (two current names with telephone numbers and email addresses per project).

#### B11. PROJECT UNDERSTANDING AND METHODOLOGY (SECTION E)

- B11.1 Describe your firm's project management approach and team organization during the performance of Services, so that the evaluation committee has a clear understanding of the methods the Proponent will use in the delivery of this Project.
- B11.2 Methodology should be presented in accordance with the Scope of Services identified in D3.1.
- B11.3 Describe the collaborative process/method to be used by the Key Personnel of the team in the various phases of the Project.
- B11.4 Proposals should address:
  - (a) the team's understanding of the broad functional and technical requirements;
  - (b) the proposed Project budget;
  - (c) the Project methodology with respect to the information provided within this RFP and the City's Project Management Manual at <a href="http://winnipeg.ca/infrastructure/asset-management-program/templates-manuals.stm#2">http://winnipeg.ca/infrastructure/asset-management-program/templates-manuals.stm#2</a>; and:
  - (d) any other issue that conveys your team's understanding of the Project requirements.
- B11.5 The Proposal should include Form P: Person Hours for all disciplines and or phases identified in D3.1 Scope of Services.
- B11.5.1 The total Fees on Form P: Person Hours should match Fees submitted in response to B8.
- B11.6 Proponents may use Form P: Person Hours or a table of their own design provided it includes all information requested in accordance with B11.5.
- B11.7 A sample of Form P: Person Hours can be found at https://winnipeg.ca/matmgt/templates/information.stm
- B11.8 For each person identified in B10.2, list the percent of the person's time to be dedicated to the Project in accordance with the Scope of Services identified in D3.1.

#### B12. PROJECT SCHEDULE (SECTION F)

- B12.1 Proponents should present a carefully considered Critical Path Method schedule using Microsoft Project or similar project management software, complete with resource assignments (key personnel), durations (weekly timescale) and milestone dates or events. The schedule should address each requirement of the Scope of Services.
- B12.2 The Proponent's schedule should include critical dates for review and approval processes by the City and other organizations anticipated during the design and tendering phases of the Project. Reasonable times should be allowed for completion of these processes.

#### **B13. DISCLOSURE**

- B13.1 Various Persons provided information or services with respect to this RFP. In the City's opinion, this relationship or association does not create a conflict of interest because of this full disclosure. Where applicable, additional material available as a result of contact with these Persons is listed below.
- B13.2 The Persons are:
  - (a) N/A

#### B14. CONFLICT OF INTEREST AND GOOD FAITH

- B14.1 Further to C3.2, Proponents, by responding to this RFP, declare that no Conflict of Interest currently exists, or is reasonably expected to exist in the future.
- B14.2 Conflict of Interest means any situation or circumstance where a Proponent or Key Personnel proposed for the Services has:
  - (a) other commitments;
  - (b) relationships;
  - (c) financial interests; or
  - (d) involvement in ongoing litigation;

that could or would be seen to:

- (i) exercise an improper influence over the objective, unbiased and impartial exercise of the independent judgment of the City with respect to the evaluation of Proposals or award of the Contract; or
- (ii) compromise, impair or be incompatible with the effective performance of a Proponent's obligations under the Contract;
- (e) has contractual or other obligations to the City that could or would be seen to have been compromised or impaired as a result of their participation in the RFP process or the Project; or
- (f) has knowledge of confidential information (other than confidential information disclosed by the City in the normal course of the RFP process) of strategic and/or material relevance to the RFP process or to the Project that is not available to other Proponents and that could or would be seen to give that Proponent an unfair competitive advantage.
- B14.3 In connection with their Proposal, each entity identified in B14.2 shall:
  - (a) avoid any perceived, potential or actual Conflict of Interest in relation to the procurement process and the Project;
  - (b) upon discovering any perceived, potential or actual Conflict of Interest at any time during the RFP process, promptly disclose a detailed description of the Conflict of Interest to the City in a written statement to the Consulting Contract Administrator; and
  - (c) provide the City with the proposed means to avoid or mitigate, to the greatest extent practicable, any perceived, potential or actual Conflict of Interest and shall submit any additional information to the City that the City considers necessary to properly assess the perceived, potential or actual Conflict of Interest.
- B14.4 Without limiting B14.3, the City may, in their sole discretion, waive any and all perceived, potential or actual Conflicts of Interest. The City's waiver may be based upon such terms and conditions as the City, in their sole discretion, requires to satisfy itself that the Conflict of Interest has been appropriately avoided or mitigated, including requiring the Proponent to put into place such policies, procedures, measures and other safeguards as may be required by and be acceptable to the City, in their sole discretion, to avoid or mitigate the impact of such Conflict of Interest.

- Template Version: RFP Consulting 2024 07 26
- B14.5 Without limiting B14.3, and in addition to all contractual or other rights or rights at law or in equity or legislation that may be available to the City, the City may, in their sole discretion:
  - (a) disqualify a Proponent that fails to disclose a perceived, potential or actual Conflict of Interest of the Proponent or any of their Key Personnel;
  - (b) require the removal or replacement of any Key Personnel proposed for the Services that has a perceived, actual or potential Conflict of Interest that the City, in their sole discretion, determines cannot be avoided or mitigated;
  - (c) disqualify a Proponent or Key Personnel proposed for the Services that fails to comply with any requirements prescribed by the City pursuant to B14.4 to avoid or mitigate a Conflict of Interest; and
  - (d) disqualify a Proponent if the Proponent, or one of their Key Personnel proposed for the Project, has a perceived, potential or actual Conflict of Interest that, in the City's sole discretion, cannot be avoided or mitigated, or otherwise resolved.
- B14.6 The final determination of whether a perceived, potential or actual Conflict of Interest exists shall be made by the City, in their sole discretion.

#### **B15. QUALIFICATION**

- B15.1 The Proponent shall:
  - (a) undertake to be in good standing under The Corporations Act (Manitoba), or properly registered under The Business Names Registration Act (Manitoba), or otherwise properly registered, licensed or permitted by law to carry on business in Manitoba, or if the Proponent does not carry on business in Manitoba, in the jurisdiction where the Proponent does carry on business; and
  - (b) be financially capable of carrying out the terms of the Contract;
  - (c) have all the necessary experience, capital, organization, and equipment to perform the Services in strict accordance with the terms and provisions of the Contract;
  - (d) have or establish and staff an office in Winnipeg for the duration of the Project.
- B15.2 The Proponent and any proposed Subconsultant (for the portion of the Services proposed to be subcontracted to them) shall:
  - (a) be responsible and not be suspended, debarred or in default of any obligations to the City. A list of suspended or debarred individuals and companies is available on the Information Connection page at The City of Winnipeg, Corporate Finance, Purchasing Division website at <a href="https://winnipeg.ca/finance/findata/matmgt/listing/debar.pdf">https://winnipeg.ca/finance/findata/matmgt/listing/debar.pdf</a>
- B15.3 The Proponent and/or any proposed Subconsultant (for the portion of the Services proposed to be subcontracted to them) shall:
  - (a) have successfully carried out services for the programming; design, management of construction and contract administration for architectural and/or engineering projects of similar complexity, scope and value; and to those required for this Project; and
  - (b) be fully capable of performing the Services required to be in strict accordance with the terms and provisions of the Contract;
  - (c) have a written workplace safety and health program, if required, pursuant to The Workplace Safety and Health Act (Manitoba);
  - (d) have the knowledge and resources to administer the requirements of The Workplace Safety and Health Act (Manitoba) during the construction works associated with this Contract;
  - (e) undertake to meet all licensing and regulatory requirements of the appropriate governing authorities and associations in the Province of Manitoba; and
  - (f) have completed the Accessible Customer Service online training required by the Accessibility for Manitobans Act (AMA) (see B15.4 and D6).

- (g) upon request of the Consulting Contract Administrator, provide the Security Clearances as identified in PART E SECURITY CLEARANCE; and
- B15.4 Further to B15.3(f), the Proponent acknowledges they and all Subconsultants have obtained training required by the Accessibility for Manitobans Act (AMA) available at Accessibility Training for anyone that may have any interaction with the public on behalf of the City of Winnipeg.
- B15.5 The Proponent shall submit, within three (3) Business Days of a request by the Consulting Contract Administrator, further proof satisfactory to the Consulting Contract Administrator of the qualifications of the Proponent and of any proposed Subconsultant.
- B15.6 The Proponent shall provide, on the request of the Consulting Contract Administrator, full access to any of the Proponent's equipment and facilities to confirm, to the Consulting Contract Administrator's satisfaction, that the Proponent's equipment and facilities are adequate to perform the Services.

#### B16. OPENING OF PROPOSALS AND RELEASE OF INFORMATION

- B16.1 Proposals will not be opened publicly.
- B16.2 After award of Contract, the Contract amount and the name of the successful Proponent and their address will be available on the MERX website at www.merx.com.
- B16.3 The Proponent is advised any information contained in any Proposal Submission may be released if required by The Freedom of Information and Protection of Privacy Act (Manitoba), by other authorities having jurisdiction, or by law or by City policy or procedures (which may include access by members of City Council).
- B16.3.1 To the extent permitted, the City shall treat as confidential information, those aspects of a Proposal Submission identified by the Proponent as such in accordance with and by reference to Part 2, Section 17 or Section 18 or Section 26 of The Freedom of Information and Protection of Privacy Act (Manitoba), as amended.
- B16.4 Following the award of Contract, a Proponent will be provided with information related to the evaluation of their submission upon written request to the Consulting Contract Administrator.

#### **B17.** IRREVOCABLE OFFER

- B17.1 The Proposal(s) submitted by the Proponent shall be irrevocable for the time period specified in Paragraph 11 of Form A: Bid/Proposal.
- B17.2 The acceptance by the City of any Proposal shall not release the Proposals of the other responsive Proponents and these Proponents shall be bound by their offers on such Services for the time period specified in Paragraph 11 of Form A: Bid/Proposal.

#### B18. WITHDRAWAL OF OFFERS

B18.1 A Proponent may withdraw their Proposal without penalty prior to the Submission Deadline.

#### **B19. INTERVIEWS**

B19.1 The Consulting Contract Administrator may, in their sole discretion, interview Proponents during the evaluation process.

#### **B20. NEGOTIATIONS**

B20.1 The City reserves the right to negotiate details of the Contract with any Proponent. Proponents are advised to present their best offer, not a starting point for negotiations in their Proposal Submission.

- B20.2 The City may negotiate with the Proponents submitting, in the City's opinion, the most advantageous Proposals. The City may enter into negotiations with one or more Proponents without being obligated to offer the same opportunity to any other Proponents. Negotiations may be concurrent and will involve each Proponent individually. The City shall incur no liability to any Proponent as a result of such negotiations.
- B20.3 If, in the course of negotiations pursuant to B20.2, the Proponent amends or modifies a Proposal after the Submission Deadline, the City may consider the amended Proposal as an alternative to the Proposal already submitted without releasing the Proponent from the Proposal as originally submitted.

#### **B21. EVALUATION OF PROPOSALS**

- B21.1 Award of the Contract shall be based on the following evaluation criteria:
  - (a) compliance by the Proponent with the requirements of the Request for Proposal or acceptable deviation therefrom: (pass/fail)
  - (b) qualifications of the Proponent and the Subconsultants, if any, pursuant to B15.5: (pass/fail)

(c)	Fees; (Section B)	25%
(d)	Experience of Proponent and Subconsultant; (Section C)	15%
(e)	Experience of Key Personnel Assigned to the Project; (Section D)	25%
(f)	Project Understanding and Methodology (Section E)	30%
(g)	Project Schedule. (Section F)	5%

- B21.2 Further to B21.1(a), the Award Authority may reject a Proposal as being non-responsive if the Proposal Submission is incomplete, obscure or conditional, or contains additions, deletions, alterations or other irregularities. The Award Authority may reject all or any part of any Proposal, or waive technical requirements or minor informalities or irregularities if the interests of the City so require.
- B21.3 Further to B21.1(b), the Award Authority shall reject any Proposal submitted by a Proponent who does not demonstrate, in their Proposal or in other information required to be submitted, that it is qualified.
- B21.4 If, in the sole opinion of the City, a Proposal does not achieve a pass rating for B21.1(a) and B21.1(b), the Proposal will be determined to be non-responsive and will not be further evaluated.
- B21.5 Further to B21.1(c), Fees will be evaluated based on Fees submitted in accordance with B8.
- B21.6 Further to B21.1(c), the Award Authority may reject a Proposal as being non-responsive if it exceeds the funds available as shown in D4.4.
- B21.7 Further to B21.1(d), Experience of Proponent and Subconsultants will be evaluated considering the experience of the organization on projects of similar size and complexity as well as other information requested, in accordance with B9.
- B21.8 Further to B21.1(e), Experience of Key Personnel Assigned to the Project will be evaluated considering the experience and qualifications of the Key Personnel and Subconsultant personnel on Projects of comparable size and complexity, in accordance with B10.
- B21.9 Further to B21.1(f), Project Understanding and Methodology will be evaluated considering your firm's understanding of the City's Project, project management approach and team organization, in accordance with B11.
- B21.10 Further to B21.1(g), Project Schedule will be evaluated considering the Proponent's ability to comply with the requirements of the Project, in accordance with B12.

B21.11 Notwithstanding B21.1(d) to B21.1(g), where Proponents fail to provide a response to B6.2(a) to B6.2(d), the score of zero may be assigned to the incomplete part of the response.

- B21.12 Proposals will be evaluated considering the information in the Proposal Submission and any interviews held in accordance with B19.
- B21.13 Where references are requested, the reference checks to confirm information provided may not be restricted to only those submitted by the Proponent, and may include organizations representing Persons, known to have done business with the Proponent.

#### B22. AWARD OF CONTRACT

- B22.1 The City will give notice of the award of the Contract, or will give notice that no award will be made.
- B22.2 The City will have no obligation to award a Contract to a Proponent, even though one or all of the Proponents are determined to be qualified, and the Proposals are determined to be responsive.
- B22.2.1 Without limiting the generality of B22.2, the City will have no obligation to award a Contract where:
  - (a) the prices exceed the available City funds for the Services;
  - (b) the prices are materially in excess of the prices received for similar services in the past;
  - (c) the prices are materially in excess of the City's cost to perform the Services, or a significant portion thereof, with their own forces;
  - (d) only one Proposal is received; or
  - (e) in the judgment of the Award Authority, the interests of the City would best be served by not awarding a Contract.
- B22.3 The Services of this Contract is contingent upon Council approval of sufficient funding in the 2025 Capital Budget. If the Capital Budget approved by Council does not include sufficient funding for the Services, the City will have no obligation to award a Contract.
- B22.4 Where an award of Contract is made by the City, the award shall be made to the qualified Proponent submitting the most advantageous offer.
- B22.5 The City may, at their discretion, award the Contract in phases.
- B22.6 Further to B22.5 the City reserves the right to negotiate and award future phases to the successful Proponent.
- B22.7 Further to Paragraph 7 of Form A: Bid/Proposal and C4, the City may issue an award letter to the successful Proponent in lieu of execution of Contract Documents
- B22.7.1 The Contract documents as defined in C1.1(u) in their entirety shall be deemed to be incorporated in and to form a part of the award letter notwithstanding that they are not necessarily attached to or accompany said award letter.
- B22.8 The form of Contract with the City of Winnipeg will be based on the Contract as defined in C1.1(v).
- B22.9 If funding for the Services is provided to the City of Winnipeg by the Government of Manitoba and/or the Government of Canada, Proponents are advised that the terms of D17 shall immediately take effect upon confirmation of such funding, regardless of when funding is confirmed.
- B22.10 Following the award of Contract, a Proponent will be provided with information related to the evaluation of their Proposal upon written request to the Consulting Contract Administrator.

B22.11 If, after the award of Contract, the Project is cancelled, the City reserves the right to terminate the Contract. The Proponent will be paid for all Services rendered up to time of termination.

## **PART C - GENERAL CONDITIONS**

#### CO. GENERAL CONDITIONS

- C0.1 The General Conditions for Consultant Services (Revision 2022-09-02) are applicable to the Services of the Contract.
- C0.1.1 The General Conditions for Consultant Services are available on the Information Connection page at The City of Winnipeg, Corporate Finance, Purchasing Division website at <a href="http://www.winnipeg.ca/matmgt/gen.cond.stm">http://www.winnipeg.ca/matmgt/gen.cond.stm</a>.
- C0.2 A reference in the Request for Proposal to a section, clause or subclause with the prefix "C" designates a section, clause or subclause in the *General Conditions for Consultant Services*.

#### **PART D - SUPPLEMENTAL CONDITIONS**

#### **GENERAL**

#### D1. GENERAL CONDITIONS

D1.1 In addition to the *General Conditions for Consultant Services*, these Supplemental Conditions are applicable to the Services of the Contract.

#### D2. CONSULTING CONTRACT ADMINISTRATOR

D2.1 The Consulting Contract Administrator is:

Kevin Gautron, C.E.T.

Telephone No. 204 226-2065

Email Address: kgautron@winnipeg.ca

D2.2 At the pre-commencement meeting, the Consulting Contract Administrator will identify additional personnel representing the Consulting Contract Administrator and their respective roles and responsibilities for the Services.

#### D3. BACKGROUND

- D3.1 The City of Winnipeg has been inspecting its sewer infrastructure since 1998 starting with the combined sewer (CS), followed by the wastewater sewer (WWS), the storm relief sewer (SRS), and recently the land drainage sewer (LDS) systems.
- D3.2 In 2025, the Department requires condition assessment of approximately 151.4 kilometres of wastewater, combined, storm relief and land drainage sewers, along with their corresponding manholes and control structures located in various locations throughout the City.

#### D4. SCOPE OF SERVICES

- D4.1 This Scope of Services identifies the services required and is to provide a general guideline only. The Consultant will draw upon their expertise and knowledge in sewer condition assessment as well as their knowledge of the City's Sewer Inspection Program and sewer infrastructure to make the appropriate recommendations in their proposal.
- D4.2 The Services required under D4.9, D4.10, D4.11, D4.12, and D4.13 shall be in accordance with the City's Project Management Manual <a href="http://winnipeg.ca/infrastructure/asset-management-program/templates-manuals.stm#2">http://winnipeg.ca/infrastructure/asset-management-program/templates-manuals.stm#2</a> and templates <a href="http://winnipeg.ca/infrastructure/asset-management-program/templates-manuals.stm#4">http://winnipeg.ca/infrastructure/asset-management-program/templates-manuals.stm#4</a>. Notwithstanding the foregoing, the Consultant is being engaged by the City for its professional expertise; the Consultant shall bring to the Consulting Contract Administrator's attention any aspect of the City's Project Management Manual or templates which the Consultant is of the opinion is not consistent with good industry practice.
- D4.3 The following shall apply to the Services if applicable:
  - (a) City of Winnipeg Green Building Policy: New City-Owned Buildings and major additions http://clkapps.winnipeg.ca/DMIS/DocExt/ViewDoc.asp?DocumentTypeId=2&DocId=5989
  - (b) Universal Design Policy <a href="http://clkapps.winnipeg.ca/DMIS/DocExt/ViewDoc.asp?DocumentTypeId=2&DocId=3604">http://clkapps.winnipeg.ca/DMIS/DocExt/ViewDoc.asp?DocumentTypeId=2&DocId=3604</a>
  - (c) Should this project include a public engagement aspect, it will be required to meet: Public Engagement Guidelines
    - https://winnipeg.ca/PublicEngagement/pdfs/PublicEngagementRequirements.pdf

- D4.4 The funds available for this Contract (2025) are \$475,000.00.
- D4.5 The Work of this contract consists of consulting services to provide project management, program development, procurement, contract administration, and analytical services for the sewer and manhole cleaning and inspection project (sewer inspections). The sewer inspections, performed by a Contractor, will be tendered and administered by the Consultant under a separate tender. The Consultant will perform condition assessment on sewers and manholes inspected by the Contractor.
- D4.6 The 2025 work includes inspections of all sewers that have previously been inspected in the Despins, Marion, Mission, Mission Separate, and Woodhaven sewer districts regardless of Structural Performance Grade to monitor their deterioration, as the original inspections were completed nearly 20 years ago. Finally, aging wastewater, storm relief and land drainage sewers with no previous inspections now require inspection to establish their structural condition.
- D4.7 The required condition assessments in 2025 are:
  - (a) 76.4 km of previously inspected combined sewers and manholes which are being inspected as part of the district-wide re-inspections and will be in various states of deterioration;
  - (b) 36.4 km of wastewater sewers and manholes which now require inspection due to their age
  - (c) 24.3 km of storm relief sewers and manholes which now require inspection due to their age; and
  - (d) 20.4 km of land drainage sewers and manholes which now require inspection due to their age

These sewers are listed in Appendix A and shown on the location map in Appendix B.

- D4.8 There will be the option of two (2) mutually agreed upon one (1) year extensions.
- D4.8.1 The City may negotiate the extension option with the Consultant within one hundred twenty (120) Calendar days of December 31<sup>st</sup> of the current year. The City shall incur no liability to the Consultant as a result of such negotiations.
- D4.8.2 Changes resulting from such negotiations shall become effective upon initiation of the next year's program; changes will not be applied to any year's program currently underway. Changes to the Contract shall not be implemented by the Consultant without written approval by the Consulting Contract Administrator.
- D4.8.3 The two potential one-year extensions for 2026 and 2027 will be for condition assessment programs that are expected to be of similar size and scope to the 2025 Contract, but may be adjusted to reflect the lessons learned from previous years. Future programs will depend on available approved capital funds. Specific locations will be determined prior to negotiations.
- D4.8.4 Sewer Inspection Guidelines for Consultant Contract Administration Fee Basis
  - (a) Pre-Cleaning shall be done on all combined, storm relief and land drainage sewers less than 900mm in diameter and all wastewater sewers smaller than 450mm.
  - (b) Large diameter sewers, equal to or greater than 900mm for combined, storm relief or land drainage and equal to or greater than 450mm for wastewater, will be inspected without pre-cleaning except as required.
  - (c) The City requires the successful cleaning and inspection Contractor to provide sewer coding for all inspected assets in NASSCO PACP and MACP format.
  - (d) An average Contractor inspection rate of 1100m/day should be assumed for estimating purposes. This amount can vary depending on the successful Contractor or type of inspection and size of pipe inspected.

- D4.8.5 The annual preliminary budget estimate for the sewer cleaning and inspections tender including applicable taxes is \$4,260,000.00.
- D4.9 Program Management
- D4.9.1 The Successful Consultant will be responsible for project reporting and support to the City's Consulting Contract Administrator in accordance with the City of Winnipeg's Project Management Manual and templates.
- D4.9.2 Develop, host, and maintain a Microsoft SharePoint site (SharePoint) that is updated on a daily basis at the start and end of each workday, and additionally as required. The Consultant is responsible for providing key Project staff (Consultant, Contractor, and City) access to SharePoint. Coordinate and conduct a pre-construction meeting with all relevant parties and provide minutes within seven (7) calendar days of the meeting.
- D4.9.3 Arrange for regular bi-weekly job meetings at an agreed location throughout the duration of the project. The meetings are to be attended by the Contract Administrator, or their designate, as well as the Resident Inspector, the Contractor, and the Department's Consulting Contract Administrator. Provide minutes of all site meetings within seven (7) calendar days of the meeting.
- D4.9.4 A maximum of 80% of the total fee for the "Project Management" task will be paid prior to the acceptance of the draft summary report. The remaining 20% of the payment will be made upon acceptance of the final summary report.
- D4.10 Program Development
- D4.10.1 Meet with Stakeholders and identify the general strategy for completing the project.
- D4.10.2 Review the assets (sewers, manholes, and chambers) to be inspected (Appendix A) and create an Inspection Work Program in InfoAsset Manager and the corresponding inspection work orders.
- D4.10.3 Identify errors and omissions in the Work listed in Appendix A and review with the Consulting Contract Administrator.
- D4.10.4 Perform a general site investigation and identify any locations with access issues or areas of cleaning and inspection that may interfere or require additional clearances due to proximity of other utilities, for example water feeder main or aqueduct crossings.
- D4.10.5 Refine the project schedule.
- D4.10.6 A maximum of 80% of the total fee for the "Program Development" task will be paid prior to the acceptance of the draft summary report. The remaining 20% of the payment will be made upon acceptance of the final summary report.
- D4.11 Drawing and Tender Document Preparation
- D4.11.1 Tender documents shall be consistent with past sewer inspection contracts which can be found on the City's Bid Opportunity web site under "Closed Bid Opportunity Information".
- D4.11.2 Review the past inspection contracts with stakeholders and refine the contract specifications. Where required, write specifications modifying The City of Winnipeg Standard Construction Specifications CW 2140 and CW 2145 to suit the nature of the Work and to apply lessons learned from past contracts. Known specification additions will include, but not be limited to:
  - (a) an amount of miscellaneous hourly 'as-required' cleaning for sewers and manholes;
  - (b) an amount of miscellaneous hourly 'as-required' cleaning for other structures. Other structures include: lift stations, control structures, overflow structures, etc.;
  - (c) where possible the inspections shall be carried out from a wheeled or track-driven inspection platform but in areas with high flow or soft debris a floating platform or skid will be required;

- (d) for some sewers, inspections may need to be carried out at night during low flow conditions or for safety or traffic considerations.
- D4.11.3 Prepare maps (drawings) showing all assets to be inspected labelled with asset numbers and flow direction arrows.
  - (a) Show all lift stations, flow monitor installations, and gate chambers/control structures that may affect or be affected by the Work;
  - (b) Show the locations of all "white-cap hydrants" in the general areas of the sewers to be inspected. The City will provide all GIS data for white-cap hydrants. Water required for the Work will only be taken from these hydrants or any other hydrant as approved by Water Services Division.
  - (c) Show all locations identified in D.10.4 and note clearances may be required prior to attempting inspections.
- D4.11.4 Include a table of assets to be inspected (Work Program) in MS Excel format.
- D4.11.5 Prepare a pre-tender estimate and provide to the Consulting Contract Administrator. The Consulting Contract Administrator must approve the pre-tender estimate prior to posting the tender.
- D4.11.6 Provide an accurate defendable estimate of costs for liquidated damages including City costs as well (provided by the Consulting Contract Administrator). The Consulting Contract Administrator must approve the estimate of costs for liquidated damages prior to posting the tender.
- D4.11.7 A maximum of 80% of the total fee for the "Drawing and Bid Document Preparation" task will be paid prior to the acceptance of the draft summary report. The remaining 20% of the payment will be made upon acceptance of the final summary report.
- D4.12 Procurement Process
- D4.12.1 Review bid submissions for completeness and prepare bid tabulation.
- D4.12.2 Review Low Bidder qualifications.
  - (a) Perform a complete review of the Low Bidders qualifications to determine if they are capable of performing the Work under the terms of the contract.
  - (b) Conduct a pre-award meeting if required.
- D4.12.3 Make a recommendation of award to the Consulting Contract Administrator.
- D4.12.4 A maximum of 80% of the total fee for the "Procurement Process" task will be paid prior to the acceptance of the draft summary report. The remaining 20% of the payment will be made upon acceptance of the final summary report.
- D4.13 Contract Administration Services
- D4.13.1 Non-Resident
  - (a) Process monthly contract progress estimates within ten (10) business days in accordance with the General Conditions of The City of Winnipeg Standard Construction Specifications.
  - (b) Provide a detailed monthly consultant progress report using the City of Winnipeg PMM template. This report is to include the actual costs to date, plus projected costs to complete the contract including allowances for any unforeseen costs. The report will identify any expected budget overruns or surpluses.
  - (c) Monitor project progress and ensure all items of Work are completed within the terms of the contract.
  - (d) Ensure the Contractor submits the inspections and data files to the Consultant on a weekly basis for the previous week's work.

- (e) Determine the dates of any required Critical Stages along with Substantial and Total Performance and complete the corresponding Certificates.
- (f) Look for and document locations of dry weather overflows in all SRS pipes. The Consultant will notify the Consulting Contract Administrator immediately upon encountering such locations.
- (g) Look for and document locations of infiltration and inflow (I & I) in all sewers. The Consultant will notify the Consulting Contract Administrator immediately upon encountering locations of I & I.
- (h) Information provided by the Consultant on SharePoint will include, but not be limited to: Project Records, Sewer and Manhole Inspections, Notices to Residents, Resident Complaints, Emergency Repair Details, White-Cap Hydrant Locations, and Project Progress Details.
- (i) Prepare Operational Shutdown Summary (OSS) documents and hydraulic analysis for cleaning lift station locations identified within the districts listed in the contract. OSS documents to be reviewed and authorized by Waste Water Service Division personnel prior to commencement of lift station cleaning activities.
- Ensure that InfoAsset Manager is updated on a regular basis daily throughout the duration of the project.
  - (i) Where inspections could not be completed in full, ensure the comments field in the inspection window shows details of the Survey Abandoned (SA) along with the percent of obstruction i.e. SA, Debris 40%.
  - (ii) Where inspections could not be obtained, update the asset comments field in InfoAsset Manager with the reasons why. If maintenance is required to obtain the inspections, create the corresponding work orders in InfoAsset Manager.
- (k) A maximum of 80% of the total fee for the "Non-Resident Contract Administration Services" task will be paid prior to the acceptance of the draft summary report. The remaining 20% of the payment will be made upon acceptance of the final summary report.

#### D4.13.2 Resident

- (a) Personnel experienced in sewer inspection are to be provided for continuous on-site inspection of the Work.
- (b) Monitor the activities of the Contractor to ensure:
  - (i) project schedules are being realized;
  - (ii) traffic control is in accordance with City specifications;
  - (iii) damage to private property is addressed;
  - (iv) contract requirements and specifications are being met;
  - (v) residential notices are being delivered on time;
  - (vi) site safety is in accordance with Provincial Regulations.
- (c) Review video inspections on-site for adherence to the specifications.
  - (i) perform Quality Assurance / Quality Control (QA/QC) in the field and perform random resolution tests of captured video;
  - (ii) ensure that video is submitted to the Department for consideration of emergency repairs in a timely manner.
- (d) Update the Water and Waste Department's Asset Management Branch of the addresses where notices have been delivered at the beginning of each working day and provide daily updates of completed locations.
- (e) Coordinate with the Wastewater Services Division when working at or near lift stations, flow meters and overflow structures including the drafting, and achieving final approval, of Operational Shutdown Summary documents for the purpose of cleaning specific Lift Stations within the related sewer districts.

- (f) Consultant to provide air monitor and supply air for their personnel should the need to enter confined space arise.
- (g) Coordinate with the Water Services Division for hydrant approval and monitor hydrant operation by the Contractor to ensure conformance with City requirements. Ensure that only personnel trained by Water Services operate hydrants.
- (h) Provide Weekly Project Reports to the Department's Consulting Contract Administrator identifying, but not limited to the following: days worked, progress, days lost due to weather conditions, project concerns, material, personnel, equipment employed by the Contractor, and Work completed. Provide Weekly Reports no later than the following Wednesday.
- Monitor all damage to private property, including basement flooding, caused by the Contractor and:
  - ensure that acceptable repairs are made to the satisfaction of the homeowner and the Department;
  - (ii) ensure that the Contractor submits a report for every incidence of property damage describing all actions taken and copies of agreements made;
  - (iii) take before and after photographs (digital) of all damage.
- (j) Make and submit GIS Error Reports to the City for any gross errors between records and actual field measurements.
  - (i) on the day the error is discovered, update SharePoint with the details;
  - (ii) prepare a GIS Error Report and submit with the Weekly Report.
- (k) Track all pay-item quantities and obtain confirmation and signature from the Contractor on a daily basis.
- (I) For asset inspections that could not be attempted or completed;
  - (i) record the reasons why they could not be attempted or completed for the purpose of updating SharePoint. Common reasons include, but are not limited to, excessive debris, access issues, flow conditions, etc.
- (m) A maximum of 80% of the total fee for the "Resident Contract Administration Services" task will be paid prior to the acceptance of the draft summary report. The remaining 20% of the payment will be made upon acceptance of the final summary report.

#### D4.14 Analytical Services

- (a) The City uses software by Innovyze, specifically InfoAsset Manager, to manage its sewer assets. This is a purpose-built Infrastructure Management System for wastewater collection and land drainage networks to aid in day-to-day operational management as well as long-term network planning. InfoAsset Manager will be used by the Consultant for performing condition assessment. The Consultant is responsible for obtaining the necessary licenses for the product; associated costs will not be covered under this contract. (Water & Waste Department's Media Management program will be implemented at a point within the term of the contract.)
- (b) The Water and Waste Department is working in conjunction with our IT Department on implementing a web-based application for the submittal and initial review of NASSCO PACP and MACP inspections. The exact timeline this application will be completed is unknown, but it is anticipated to be ready for use at some point in the duration of this Contract. This may cause changes in the processes used by the Contractor and the Consultant in the submittal of sewer and manholes inspections. If extra work is expected due to this application implementation, discussions with the City Consulting Contract Administrator will be required to determine if a Change in Scope of Services is warranted.
- (c) Only personnel with extensive experience and knowledge in sewer construction techniques, identification of failure modes of various pipe materials, and rehabilitation methods currently used by the Department, will assign SPG ratings and work orders under this contract.

- (d) Only personnel with current and valid NASSCO PACP and MACP certification can perform this Work. Copies of the certificates must be submitted to the City's Consulting Contract Administrator before working on this project.
- (e) Only personnel listed in the proposal can perform this Work. Any additional staff must be proposed to, and approved by the City's Consulting Contract Administrator before working on this Project.
- (f) Perform Quality Assurance / Quality Control (QA/QC) to industry and Departmental standards on 10% of the submitted NASSCO PACP and MACP raw coded data.
- (g) Input inspection data received from the Contractor into InfoAsset Manager for evaluation.
- (h) Ensure that inspections with temporary ID's are assigned to the proper asset number once GIS corrections are made.
- (i) Perform Quality Assurance / Quality Control (QA/QC) to industry and Departmental standards for SPG evaluations and work order assignments.
- (j) Perform a cursory review of all sewer and manhole inspections provided by the Contractor for conformance to the specifications.
  - (i) Cursory review to be completed within five (5) working days of any video inspection being submitted by the Contractor.
- (k) Review the Internal Condition Grade (ICG) and assign/update the actual Structural Performance Grade (SPG) in InfoAsset Manager for all assets.
- (I) Perform a complete review of all sewer and manhole inspections with an SPG value of 3, 4, or 5, and enter work orders in InfoAsset Manager identifying the appropriate rehabilitation strategy.
  - SPG assignments must be assigned to the entire asset based on the likelihood of failure at any one location or on the entire asset (sewers and manholes), whichever is greater.
  - (ii) SPG assignments must be based on structural defects that exist within the asset.
  - (iii) For assets that have previously been inspected and assigned SPG values, reevaluate the SPG. Assign/update the SPG based on structural defects that exist within the asset in the most current inspection. All corresponding work orders should be reviewed and updated where required in relation to current rehabilitation methods and trends. Notify the Consulting Contract Administrator of all assets with 'pending' work orders.
- (m) A maximum of 80% of the total fee for the "Analytical Services" task will be paid prior to the acceptance of the draft summary report. The remaining 20% of the payment will be made upon acceptance of the final summary report.

#### D4.15 Summary Report

- D4.15.1 Provide a draft Summary Report, in MS Word format, discussing the overall condition of the sewers and manholes inspected and identify any areas of concern. Provide two (2) hard copies and one (1) digital copy of the draft report to the Consulting Contract Administrator in accordance with the Critical Stages listed in D9. Draft report will, at a minimum include:
  - (a) In graph and tabular form, summarize the overall condition of SPG values by length and segment count for all inspection types (i.e. inspections, re-inspections, trunk sewers, and interceptors) included in this program.
  - (b) Report on changes in SPG values between the current inspections and the previous inspections, where applicable, including factors affecting the changes.
  - (c) Provide a summary of assets where inspections were not possible and reasons why inspections were not completed.
  - (d) Provide a summary of assets that required GIS Error Reports.

- Template Version: RFP Consulting 2024 07 26
  - (e) Provide a summary of manhole assets with weirs, including depths and other relevant details.
  - (f) Provide a summary of rehabilitation work type for each inspection type (i.e. inspections, re-inspections, trunk sewers, and interceptors) included in this program.
  - (g) Include a discussion of lessons learned and recommendations for future sewer inspection and condition assessment contracts.
- D4.15.2 Incorporate City review comments into a final report. Final report should be submitted 1 month after Consultant receives City comments on draft report. Provide four (4) hard copies and one (1) digital copy of the final report to the Consulting Contract Administrator in accordance with the Critical Stages listed in D10.
- D4.15.3 Hand deliver (in person) two (2) hard drive inspection media to the Consulting Contract Administrator.
- D4.15.4 The Consultant shall provide a final presentation of the results, along with lessons learned, following the completion of the Summary Report.
- D4.15.5 Payment for the summary report document will be as follows:
  - (a) 50% upon acceptance of the Draft Report;
  - (b) 50% upon acceptance of the Final Report and Final Presentation.

#### D5. DEFINITIONS

- D5.1 When used in this Request for Proposal:
  - (a) "MACP" means Manhole Assessment and Certification Program;
  - (b) "NASSCO" means National Association of Sewer Service Companies;
  - (c) "PACP" means Pipeline Assessment and Certification Program.

#### D6. ACCESSIBLE CUSTOMER SERVICE REQUIREMENTS

- D6.1 The Accessibility for Manitobans Act (AMA) imposes obligations on The City of Winnipeg to provide accessible customer service to all persons in accordance with the Customer Service Standard Regulation ("CSSR") to ensure inclusive access and participation for all people who live, work or visit Winnipeg regardless of their abilities.
- D6.1.1 The Consultant agrees to comply with the accessible customer service obligations under the CSSR and further agrees that when providing the Goods or Services or otherwise acting on the City of Winnipeg's behalf, shall comply with all obligations under the AMA applicable to public sector bodies.
- D6.1.2 The accessible customer service obligations include, but are not limited to:
  - (a) providing barrier-free access to goods and services;
  - (b) providing reasonable accommodations;
  - (c) reasonably accommodating assistive devices, support persons, and support animals;
  - (d) providing accessibility features e.g. ramps, wide aisles, accessible washrooms, power doors and elevators;
  - (e) inform the public when accessibility features are not available;
  - (f) providing a mechanism or process for receiving and responding to public feedback on the accessibility of all goods and services; and
  - (g) providing adequate training of staff and documentation of same.

#### D7. UNFAIR LABOUR PRACTICES

- D7.1 Further to C3.2, the Consultant declares that in bidding for the Work and in entering into this Contract, the Consultant and any proposed Subconsultant(s) conduct their respective business in accordance with established international codes embodied in United Nations Universal Declaration of Human Rights (UDHR) <a href="https://www.un.org/en/about-us/universal-declaration-of-human-rights">https://www.un.org/en/about-us/universal-declaration-of-human-rights</a> International Labour Organization (ILO) <a href="https://www.ilo.org/global/lang-en/index.htm">https://www.ilo.org/global/lang-en/index.htm</a> conventions as ratified by Canada.
- D7.2 The City of Winnipeg is committed and requires its Consultants and their Subconsultants, to be committed to upholding and promoting international human and labour rights, including fundamental principles and rights at work covered by ILO eight (8) fundamental conventions and the United Nations Universal Declaration of Human Rights which includes child and forced labour.
- D7.3 Upon request from the Consulting Contract Administrator, the Consultant shall provide disclosure of the sources (by company and country) of the raw materials used in the Work and a description of the manufacturing environment or processes (labour unions, minimum wages, safety, etc.).
- D7.4 Failure to provide the evidence required under D7.3, may be determined to be an event of default in accordance with C14.
- D7.5 In the event that the City, in its sole discretion, determines the Consultant to have violated the requirements of this section, it will be considered a fundamental breach of the Contract and the Consultant shall pay to the City a sum specified by the Consulting Contract Administrator in writing ("Unfair Labour Practice Penalty"). Such a violation shall also be considered an Event of Default, and shall entitle the City to pursue all other remedies it is entitled to in connection with same pursuant to the Contract.
- D7.5.1 The Unfair Labour Practice Penalty shall be such a sum as determined appropriate by the City, having due regard to the gravity of the Consultant's violation of the above requirements, any cost of obtaining replacement goods/ services or rectification of the breach, and the impact upon the City's reputation in the eyes of the public as a result of same.
- D7.5.2 The Consultant shall pay the Unfair Labour Practice Penalty to the City within thirty (30) Calendar Days of receiving a demand for same in accordance with D7.5. The City may also hold back the amount of the Unfair Labour Practice Penalty from payment for any amount it owes the Consultant.
  - (a) The obligations and rights conveyed by this clause survive the expiry or termination of this Contract, and may be exercised by the City following the performance of the Work, should the City determine, that a violation by the Consultant of the above clauses has occurred following same. In no instance shall the Unfair Labour Practice Penalty exceed the total of twice the Contract value.

## **SUBMISSIONS**

#### D8. AUTHORITY TO CARRY ON BUSINESS

D8.1 The Consultant shall be in good standing under The Corporations Act (Manitoba), or properly registered under The Business Names Registration Act (Manitoba), or otherwise properly registered, licensed or permitted by law to carry on business in Manitoba, or if the Consultant does not carry on business in Manitoba, in the jurisdiction where the Consultant does carry on business, throughout the term of the Contract, and shall provide the Consulting Contract Administrator with evidence thereof upon request.

#### D9. SAFE WORK PLAN

- D9.1 The Consultant shall provide the Consulting Contract Administrator with a Safe Work Plan at least five (5) Business Days prior to the commencement of any Work on the Site but in no event later than the date specified in C4.4(a) for the return of the executed Contract.
- D9.2 The Safe Work Plan should be prepared and submitted in the format shown in the City's template which is available on the Information Connection page at The City of Winnipeg, Corporate Finance, Purchasing Division website at <a href="http://www.winnipeg.ca/matmgt/safety/default.stm">http://www.winnipeg.ca/matmgt/safety/default.stm</a>

#### D10. INSURANCE

- D10.1 The Consultant shall procure and maintain, at their own expense and cost, insurance policies with limits no less than those shown below.
- D10.2 As a minimum, the Consultant shall, without limiting their obligations or liabilities under any other contract with the City, procure and maintain, at their own expense and cost, the following insurance policies:
  - (a) Comprehensive or Commercial General Liability Insurance including:
    - (i) an inclusive limit of not less than \$2,000,000 for each occurrence or accident with a minimum \$2,000,000 Products and Completed Operations aggregate and \$5,000,000 general aggregate;
    - (ii) all sums which the Consultant shall become legally obligated to pay for damages because of bodily injury (including death at any time resulting therefrom) sustained by any person or persons or because of damage to or destruction of property caused by an occurrence or accident arising out of or related to the Services or any operations carried on in connection with this Contract;
    - (iii) coverage for Products/Completed Operations, Blanket Contractual, Consultant's Protective, Personal Injury, Contingent Employer's Liability, Broad Form Property Damage, Employees as Additional Insureds, and Non-Owned Automobile Liability;
    - (iv) a Cross Liability clause and/or Severability of Interest clause providing that the inclusion of more than one Insured shall not in any way affect the rights of any other Insured hereunder in respect to any claim, demand, suit or judgment made against any other Insured.
  - (b) if applicable, Automobile Liability Insurance covering all motor vehicles, owned and operated and used or to be used by the Consultant directly or indirectly in the performance of the Service. The limit of liability shall not be less than \$2,000,000 inclusive for loss or damage including personal injuries and death resulting from any one accident or occurrence.
  - (c) Professional Errors and Omissions Liability Insurance including:
    - (i) an amount not less than \$5,000,000 per claim and \$5,000,000 in the aggregate.
- D10.2.1 The Consultant's Professional Errors and Omissions Liability Insurance shall remain in force for the duration of the Project and for twelve (12) months after Total Performance.
- D10.3 The policies required in D10.2(a) shall provide that the City is named as an Additional Insured thereunder and that said policies are primary without any right of contribution from any insurance otherwise maintained by the City.
- D10.4 The Consultant shall require any Consultants hired to perform geo technical drilling and sample collecting or closed-circuit television to procure and maintain, at their own expense and cost, comparable insurance to that set forth under D10.2(a) and D10.2(b).
- D10.5 The Consultant shall require each of their Subconsultants hired for design, architectural or engineering services as outlined in the Scope of Services to provide comparable insurance to that set forth under D10.2(a) and D10.2(c).

- D10.6 The Consultant shall provide the Consulting Contract Administrator with a certificate(s) of insurance in a form satisfactory to the City Solicitor, at least two (2) Business Days prior to the commencement of any Services, but in no event later than the date specified in C4.4(a) for the return of the executed Contract. Such certificates shall state the exact description of the Services and provide for written notice in accordance with D10.9.
- D10.7 The Consultant may take out such additional insurance as it may consider necessary and desirable. All such additional insurance shall be at no expense to the City.
- D10.8 All insurance, which the Consultant is required to obtain with respect to this Contract, shall be with insurance companies registered in and licensed to underwrite such insurance in the Province of Manitoba.
- D10.9 The Consultant shall not cancel, materially alter, or cause any policy to lapse without providing at least thirty (30) Calendar Days prior written notice to the City.

#### SCHEDULE OF SERVICES

#### D11. COMMENCEMENT

- D11.1 The Consultant shall not commence any Services until it is in receipt of a notice of award from the City authorizing the commencement of the Services.
- D11.2 The Consultant shall not commence any Services until:
  - (a) the Consulting Contract Administrator has confirmed receipt and approval of:
    - (i) evidence of authority to carry on business specified in D8;
    - (ii) the Safe Work Plan specified in D9; and
    - (iii) evidence of the insurance specified in D10.
  - (b) the Consultant has attended a meeting with the Consulting Contract Administrator, or the Consulting Contract Administrator has waived the requirement for a meeting;
  - (c) The direct deposit application specified in D15.1
- D11.3 The City intends to award this Contract by January 15, 2025.

#### D12. CRITICAL STAGES

- D12.1 The Consultant shall achieve critical stages of the Services for this Contract in accordance with the following requirements:
  - (a) Close Sewer Inspection Tender Opportunity and make recommendation for award by March 2025.
  - (b) Inspection work to commence by May 2025.
  - (c) All inspection work must be completed by January 31, 2026.
  - (d) Complete all analytical work no later than February 18, 2026.
  - (e) Submit Summary Report no later than March 25, 2026, unless otherwise agreed to by the Consulting Contract Administrator.

## D13. SUPPLY CHAIN DISRUPTION SCHEDULE DELAYS

D13.1 The City acknowledges that the schedule for this Contract may be impacted by Supply Chain Disruption. Commencement and progress of the Services shall be performed by the Consultant with due consideration to delivery requirements and schedule identified in the Contract, in close consultation with the Consulting Contract Administrator.

- D13.2 If the Consultant is delayed in the performance of the Services by reason of the Supply Chain Disruption, the Services schedule may be adjusted by a period of time equal to the time lost due to such delay and costs related to such delay will be determined as identified herein.
- D13.3 A minimum of seven (7) Calendar Days prior to the commencement of Services, the Consultant shall declare whether a Supply Chain Disruption will affect the start date. The Consultant shall provide sufficient evidence that the delay is directly related to a Supply Chain Disruption, including but not limited to evidence related to availability of staff, ordering of Material or Goods, production and/or manufacturing schedules or availability of staff as appropriate.
- D13.4 For any delay related to Supply Chain Disruption and identified after Services have commenced, the Consultant shall within seven (7) Calendar Days of becoming aware of the anticipated delay declare the additional delay and shall provide sufficient evidence as indicated in D13.3. Failure to provide this notice will result in no additional time delays being considered by the City.
- D13.5 The Services schedule, including the durations identified in the Contract, will be adjusted to reflect delays accepted by the Consulting Contract Administrator.
- D13.6 Any time or cost implications as a result of Supply Chain Disruption and in accordance with the above, as confirmed by the Consulting Contract Administrator, shall be documented in accordance with C8.

#### **MEASUREMENT AND PAYMENT**

#### D14. INVOICES

D14.1 Further to C11, the Consultant shall submit an invoice for each portion of Work performed. to:

The City of Winnipeg

Corporate Finance - Accounts Payable

4th Floor, Administration Building, 510 Main Street

Winnipeg MB R3B 1B9

Facsimile No.: 204-949-0864

Send Invoices to CityWpgAP-INVOICES@winnipeg.ca

Send Invoice Inquiries to CityWpgAP-INQUIRIES@winnipeg.ca

- D14.2 Invoices must clearly indicate, as a minimum:
  - (a) the City's purchase order number;
  - (b) date of delivery;
  - (c) delivery address;
  - (d) type and quantity of work performed;
  - (e) the amount payable with GST and MRST shown as separate amounts; and
  - (f) the Consultant's GST registration number.
- D14.3 The City will bear no responsibility for delays in approval of invoices which are improperly submitted.

#### D15. PAYMENT

D15.1 Further to C11.14, the City shall make payments to the Consultant by direct deposit to the Consultant's banking institution, and by no other means. Payments will not be made until the Consultant has made satisfactory direct deposit arrangements with the City. Direct deposit application forms are at https://winnipeg.ca/finance/files/Direct Deposit Form.pdf.

#### **DISPUTE RESOLUTION**

#### D16. DISPUTE RESOLUTION

- D16.1 If the Consultant disagrees with any opinion, determination, or decision of the Consulting Contract Administrator, the Consultant shall act in accordance with the Consulting Contract Administrator's opinion, determination, or decision unless and until same is modified by the process followed by the parties pursuant to D16.
- D16.2 The entire text of C17.4 is deleted, and amended to read: "Intentionally Deleted"
- D16.3 The entire text of C17.5 is deleted, and amended to read:
  - (a) If Legal Services has determined that the Disputed Matter may proceed in the Appeal Process, the Consultant must, within ten (10) Business Days of the date of the Legal Services Response Letter, submit their written Appeal Form, in the manner and format set out on the City's Purchasing Website, to the Chief Administrative Officer, and to the Consulting Contract Administrator. The Consultant may not raise any other disputes other than the Disputed Matter in their Appeal Form.
- D16.4 Further to C17, prior to the Consulting Contract Administrator's issuance of a Final Determination, the following informal dispute resolution process shall be followed where the Consultant disagrees with any opinion, determination, or decision of the Consulting Contract Administrator ("Dispute"):
  - (a) In the event of a Dispute, attempts shall be made by the Consulting Contract Administrator and the Consultant's equivalent representative to resolve Disputes within the normal course of project dealings between the Consulting Contract Administrator and the Consultant's equivalent representative.
  - (b) Disputes which in the reasonable opinion of the Consulting Contract Administrator or the Consultant's equivalent representative cannot be resolved within the normal course of project dealings as described above shall be referred to a without prejudice escalating negotiation process consisting of, at a minimum, the position levels as shown below and the equivalent Consultant representative levels:
  - (i) The Consulting Contract Administrator;
  - (ii) Supervisory level between the Consulting Contract Administrator and applicable Department Head;
  - (iii) Department Head.
- D16.4.1 Names and positions of Consultant representatives equivalent to the above City position levels shall be determined by the Consultant and communicated to the City at the precommencement or kick off meeting.
- D16.4.2 As these negotiations are not an adjudicative hearing, neither party may have legal counsel present during the negotiations.
- D16.4.3 Both the City and the Consultant agree to make all reasonable efforts to conduct the above escalating negotiation process within twenty (20) Business Days, unless both parties agree, in writing, to extend that period of time.
- D16.4.4 If the Dispute is not resolved to the City and Consultant's mutual satisfaction after discussions have occurred at the final escalated level as described above, or the time period set out in D16.4.3, as extended if applicable, has elapsed, the Consulting Contract Administrator will issue a Final Determination as defined in C1.1(dd), at which point the parties will be governed by the Dispute Resolution process set out in C17.

#### THIRD PARTY AGREEMENTS

#### D17. FUNDING AND/OR CONTRIBUTION AGREEMENT OBLIGATIONS

- D17.1 In the event that funding for the Services of the Contract is provided to the City of Winnipeg by the Government of Manitoba and/or the Government of Canada, the following terms and conditions shall apply, as required by the applicable funding agreements.
- D17.2 Further to D17.1, in the event that the obligations in D17 apply, actual costs legitimately incurred by the Consultant as a direct result of these obligations ("Funding Costs") shall be determined by the actual cost to the Consultant and not by the valuation method(s) outlined in C8.4. In all other respects Funding Costs will be processed in accordance with Changes in Services under C8.
- D17.3 For the purposes of D17:
  - (a) "Government of Canada" includes the authorized officials, auditors, and representatives of the Government of Canada; and
  - (b) **"Government of Manitoba"** includes the authorized officials, auditors, and representatives of the Government of Manitoba.
- D17.4 Modified Insurance Requirements
- D17.4.1 If not already required under the insurance requirements identified in D10, the Consultant will be required to obtain and maintain professional liability insurance in an amount of no less than one million dollars (\$1,000,000) inclusive per claim. Such policy shall be maintained for at least twenty four (24) months after Total Performance.
- D17.4.2 The Consultant shall obtain and maintain third party liability insurance with minimum coverage of two million dollars (\$2,000,000.00) per occurrence on all licensed vehicles operated at the Site. In the event that this requirement conflicts with another licensed vehicle insurance requirement in this Contract, then the requirement that provides the higher level of insurance shall apply.
- D17.4.3 Insurers shall provide satisfactory Certificates of Insurance to the Government of Manitoba prior to commencement of Services as written evidence of the insurance required. The Certificates of Insurance must provide for a minimum of thirty (30) days' prior written notice to the Government of Manitoba in case of insurance cancellation.
- D17.4.4 All policies must be taken out with insurers licensed to carry on business in the Province of Manitoba.
- D17.5 Indemnification By Consultant
- D17.5.1 In addition to the indemnity obligations outlined in C13 of the General Conditions for Consultant Services, the Consultant agrees to indemnify and save harmless the Government of Canada and the Government of Manitoba and each of their respective Ministers, officers, servants, employees, and agents from and against all claims and demands, losses, costs, damages, actions, suit or other proceedings brought or pursued in any manner in respect of any matter caused by the Consultant or arising from this Contract or the Services, or from the goods or services provided or required to be provided by the Consultant, except those resulting from the negligence of any of the Government of Canada's or the Government of Manitoba's Ministers, officers, servants, employees, or agents, as the case may be.
- D17.5.2 The Consultant agrees that in no event will Canada or Manitoba, their respective officers, servants, employees or agents be held liable for any damages in contract, tort (including negligence) or otherwise, for:
  - (a) any injury to any person, including, but not limited to, death, economic loss or infringement of rights;
  - (b) any damage to or loss or destruction of property of any person; or

- (c) any obligation of any person, including, but not limited to, any obligation arising from a loan, capital lease or other long term obligation;
- D17.5.3 in relation to this Contract or the Work.
- D17.6 Records Retention and Audits
- D17.6.1 The Consultant shall maintain and preserve accurate and complete records in respect of this Contract and the Services, including all accounting records, financial documents, copies of contracts with other parties and other records relating to this Contract and the Services during the term of the Contract and for at least six (6) years after Total Performance. Those records bearing original signatures or professional seals or stamps must be preserved in paper form; other records may be retained in electronic form.
- D17.6.2 In addition to the record keeping and inspection obligations outlined in C7.16 of the General Conditions for Consultant Services, the Consultant shall keep available for inspection and audit at all reasonable times while this Contract is in effect and until at least six (6) years after Total Performance, all records, documents, and contracts referred to in D17.6.1 for inspection, copying and audit by the City of Winnipeg, the Government of Manitoba and/or the Government of Canada and their respective representatives and auditors, and to produce them on demand; to provide reasonable facilities for such inspections, copying and audits, to provide copies of and extracts from such records, documents, or contracts upon request by the City of Winnipeg, the Government of Manitoba, and/or the Government of Canada and their respective representatives and auditors, and to promptly provide such other information and explanations as may be reasonably requested by the City of Winnipeg, the Government of Manitoba, and/or the Government of Canada from time-to-time.
- D17.7 Other Obligations
- D17.7.1 The Consultant consents to the City providing a copy of the Contract Documents to the Government of Manitoba and/or the Government of Canada upon request from either entity.
- D17.7.2 If the Lobbyists Registration Act (Manitoba) applies to the Consultant, the Consultant represents and warrants that it has filed a return and is registered and in full compliance with the obligations of that Act, and covenants that it will continue to comply for the duration of this Contract.
- D17.7.3 The Consultant shall comply with all applicable legislation and standards, whether federal, provincial, or municipal, including (without limitation) labour, environmental, and human rights laws, in the course of providing the Services.
- D17.7.4 The Consultant shall properly account for the Services provided under this Contract and payment received in this respect, prepared in accordance with generally accepted accounting principles in effect in Canada, including those principles and standards approved or recommended from time-to-time by the Chartered Professional Accountants of Canada or the Public Sector Accounting Board, as applicable, applied on a consistent basis.
- D17.7.5 The Consultant represents and warrants that no current or former public servant or public office holder, to whom the Value and Ethics Code for the Public Sector, the Policy on Conflict of Interest and Post Employment, or the Conflict of Interest Act applies, shall derive direct benefit from this Contract, including any employment, payments, or gifts, unless the provision or receipt of such benefits is in compliance with such codes and the legislation.
- D17.7.6 The Consultant represents and warrants that no member of the House of Commons or of the Senate of Canada or of the Legislative Assembly of Manitoba is a shareholder, director or officer of the Consultant or of a Subconsultant, and that no such member is entitled to any benefits arising from this Contract or from a contract with the Consultant or a Subconsultant concerning the Work.

#### **PART E - SECURITY CLEARANCE**

#### E1. SECURITY CLEARANCE

- E1.1 Each individual proposed to perform the following portions of the Services:
  - (a) any Services on private property;
  - (b) any Services within City facilities other than:
    - (i) an underground structure such as a manhole;
    - (ii) in areas and at times normally open to the public;
  - (c) communicating with residents and homeowners in person or by telephone.
- E1.1.1 Each Individual shall be required to obtain a Police Information Check from the police service having jurisdiction at their place of residence. Or
  - (a) Sterling BackCheck for existing account holders, log into your account to send individual invitations to employees requiring security clearance. For those that do not have an account, click on the following link to open an account: <a href="https://forms.sterlingbackcheck.com/partners/platform2-en.php?&partner=winnipegcity">https://forms.sterlingbackcheck.com/partners/platform2-en.php?&partner=winnipegcity</a>; or
  - (b) Commissionaires (Manitoba Division), forms to be completed can be found on the website at: <a href="https://www.commissionaires.ca/en/manitoba/home">https://www.commissionaires.ca/en/manitoba/home</a>; or
  - (c) FASTCHECK Criminal Record & Fingerprint Specialists, forms to be completed can be found on the website at: https://myfastcheck.com
- E1.2 The following is a link to information for obtaining the Police Information Check from the City of Winnipeg Police Service. <a href="http://winnipeg.ca/police/pr/PIC.stm">http://winnipeg.ca/police/pr/PIC.stm</a>
- E1.2.1 The Police Information Check shall include a Vulnerable Sector Screening. This can be obtained by following the link below <a href="http://winnipeg.ca/police/pr/PIC.stm">http://winnipeg.ca/police/pr/PIC.stm</a>
  - (a) Individuals will need to state in the form, that they may be working in City of Winnipeg pools, libraries and community centres.
- E1.2.2 The original Police Information Check (Form P–612) will be provided by the Winnipeg Police Service to the individual applicant. The original has a validation sticker from the Winnipeg Police Service in the top right hand corner. The applicant shall:
  - (a) Provide the original Police Information Check (Form P–612) to the Consulting Contract Administrator.
- E1.3 Prior to the award of Contact, and during the term of the Contract if additional or replacement individuals are proposed to perform Services, the Consultant shall supply the Consulting Contract Administrator with a Police Information Check obtained not earlier than one (1) year prior to the Submission Deadline, or a certified true copy thereof, for each individual proposed to perform such Services.
- E1.4 Any individual for whom a Police Information Check is not provided, or for whom a Police Information Check indicates any convictions or pending charges related to property offences or crimes against another person will not be permitted to perform any Services specified in E1.1.
- E1.5 Any Police Information Check obtained thereby will be deemed valid for the duration of the Contract subject to a repeated records search as hereinafter specified.
- E1.6 Notwithstanding the foregoing, at any time during the term of the Contract, the City may, at their sole discretion and acting reasonably, require an updated Police Information Check. Any individual who fails to provide a satisfactory Police Information Check as a result of a repeated Police Information Check will not be permitted to continue to perform any Services specified in E1.1.

## **APPENDIX A - SEWER INSPECTIONS**

## **APPENDIX B - LOCATION MAP**